

## SCOPE OF THE QUALITY MANAGEMENT SYSTEM

Rev. 10 - 01/09/2025

Técnicas y Servicios de Ingeniería y Control del Norte SL (hereinafter, referred to as TESICNOR) has decided to implement a quality management system based on the UNE-EN ISO 9001:2015 standard at its Noáin (Navarra) facilities, with the following scope:

### **Head Office: NOÁIN**

- Design, review and/or modification of lifting, transport and machine tools.
- Technical reports on occupational safety, transport, civil protection and industrial risk analysis.
- Sale and supply of occupational safety equipment.
- Development of industrial safety projects.
- Installation and maintenance or review projects for lifelines, anchor points, retractable devices, and other safety equipment.
- Technical assistance and health and safety control.
- Document management relating to the Business Activity Coordination.
- Development, sale, implementation and maintenance of computer applications.
- Programming and delivery of training activities in the area of occupational risk prevention.
- Natural disaster risk reduction.

**Exclusion from scope:** The following centers are excluded from scope:

#### Center 1: ALCALA DE HENARES

- Delivery of training activities in the area of occupational risk prevention.
- Development of industrial safety projects.

### Center 2: SAN AGUSTÍN DEL GUADALIX (IBERDROLA CAMPUS)

Delivery of training activities in the area of occupational risk prevention.

## **Center 3: GRANADA**

Delivery of training activities in the area of occupational risk prevention.

#### Center 4: VILLALBA

Delivery of training activities in the area of occupational risk prevention.

#### Center 5: RICOBAYO (IBERDROLA CAMPUS)

Delivery of training activities in the area of occupational risk prevention.



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# DEVELOPMENT OF ENGINEERING PROJECTS (Design, review, and/or modification of lifting and transport and machine tools / Technical reports on occupational safety):

Design of tools and work equipment. Conducting studies for both the design of new tools and the adaptation of machinery in accordance with current laws and regulations, as well as preparing and drafting the necessary documents for the commercialization of new equipment designed by us or our clients.

### SALE AND SUPPLY OF OCCUPATIONAL SAFETY EQUIPMENT:

- Supply of materials. TESICNOR supplies collective and individual protection equipment and safety materials, especially for work at height.
- Maintenance of equipment and facilities. Assembly of the designed tools and periodic inspections to which they must be subjected. We extend this assembly and inspection to all types of tools and facilities present in the wind power and construction sectors, such as lifelines, wind turbines, etc. We carry out legally required preventive maintenance of protective equipment for working at height.
- Verification tests on electrical switching equipment. Accreditation under the ISO 17025 standard has allowed us to develop a line of activity within the Engineering Department, consisting of verification tests on electrical switching equipment: voltage detectors, poles, platforms, mats, and insulating gloves.

# DELIVERY OF OHS COURSES (Planning and delivery of training activities in the area of occupational health and safety):

The training department develops and delivers specific or standardized courses (in accordance with GWO standards) in order to meet the growing business needs regarding employee training in safety, prevention, and environmental matters. We have several facilities, both our own and third-party designs, that enable us to carry out regulatory activities simulating our students' actual work environment. The training courses provided by TESICNOR are characterized by their practical content, which allows us to adapt to new ways of working and technologies.

#### **DEVELOPMENT OF INDUSTRIAL SAFETY PROJECTS:**

Industrial safety aims to prevent and limit risks, as well as protect against accidents and incidents that could cause harm or damage to people, flora, fauna, property, or the environment, arising from industrial activity or the use, operation, and maintenance of facilities or equipment, and the production, use or consumption, storage, or disposal of industrial products. To this end, it relies on a series of specific regulations that require the safe design, use, and maintenance of oil and gas facilities, chemical



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storage facilities, electrical installations, gas appliances, and a wide range of other equipment and facilities.

The Industrial and Citizen Security area specializes in the development of:

- Self-Protection Plans.
- Emergency drills.
- Explosive Atmosphere Services (ATEX).
- Dangerous Goods Transport Advisor.
- Risk analysis in processes.
- Consignment of safety equipment (LOTO).
- Hygiene Studies, etc.

INSTALLATION AND PREVENTIVE AND CORRECTIVE MAINTENANCE (Installation and maintenance or review projects for lifelines, anchor points, retractable devices, and other safety equipment):

- Equipment and facility maintenance. Assembly of the designed tools and the periodic inspections they undergo. We extend this assembly and inspection to all types of tools and facilities used in the wind energy and construction sectors, such as lifelines, wind turbines, etc. We perform the legally required preventive maintenance of protective equipment for working at heights.
- Inspections of personal protective equipment.
- Verification testing of electrical switching equipment. ISO 17025 accreditation has allowed us to develop a line of activity within the Engineering Department consisting of verification testing of electrical switching equipment: voltage detectors, poles, stools, mats, and insulating gloves.

### TECHNICAL ASSISTANCE AND HEALTH AND SAFETY CONTROL (OCCUPATIONAL SAFETY):

TESICNOR offers all types of Occupational Safety services within the scope of practice permitted for engineering companies. Among other services, it offers its services to developers and builders to ensure compliance with the legal and regulatory requirements for construction activities: Coordination of health and safety matters, health and safety studies or basic health and safety studies, etc.

SAT service for performing periodic maintenance in particularly dangerous activities: confined spaces, ATEX atmospheres, etc.

#### **DOCUMENT MANAGEMENT / CAE (related to Business Activity Coordination):**

The service offered by the Document Management area consists of Business Activity Coordination (BAC) through effective management of documentation for companies that carry out activities in a workplace. (Law 31/1995, of November 8, and Royal Decree 171/2004, of January 30). The validity



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and current status of the documentation required by our clients from external companies that carry out any type of work in their facilities is monitored, with the aim of complying with Occupational Risk Prevention regulations regarding the Business Activity Coordination.

# DEVELOPMENT, SALE, IMPLEMENTATION AND MAINTENANCE OF COMPUTER APPLICATIONS (SOFTWARE DEVELOPMENT):

The department offers the development and maintenance of software and web applications aimed at managing occupational risk prevention, maintaining work equipment inventories, and managing documentation.

#### **NATURAL DISASTER RISK REDUCTION:**

Due to the alarming increase in natural disasters worldwide, the department offers its services to take immediate action to protect the environment and promote prevention as a fundamental basis for avoiding natural disasters and minimizing property and personnel damage.

The Department of Natural Disaster Risk Reduction specializes in:

- Municipal action plans against forest fires (PAMIF)
- Procedure for operating a geographic information system (GIS)
- Flood Emergency Plan Manager (NOE)
- Preparation and implementation of municipal action plans for flood risk (PAMRI)

In Noáin, September 1, 2025.

Santiago Pangua Cerrillo

Manager of Técnicas y Servicios de Ingeniería y Control del Norte SL

